

Board of Directors Annual General Meeting Report – April 2022

Report from: Kerri Downer - Ombudsperson Reporting period: April 2021– March 2022

Mandate

The role of the Ombudsperson is to ensure that policies and procedures are consistently and fairly applied. The role is primarily one of investigation and reporting on findings. It is not a policy-making office, nor will he/she replace or become any of the existing bodies of the Association. It is not intended that the office of the Ombudsperson be an automatic appeal avenue for those involved in the certification exam procedure or an ethics case.

Accomplishments

Over the course of the reporting period no issues were brought to the Ombudsperson. I have now completed the first year of my 3 year term.

Please note this reporting period includes the COVID 19 pandemic timelines, which has limited Albertans in their sport/work/recreation during various periods of the past year. Please feel free to contact <u>ombudsperson@aata.ca</u> if the need arises.

Respectfully submitted,

Kerri Downer BA, Dip SIM, CAT(C) AATA Ombudsperson